

Privacy declaration | Disclaimer Frontier bv – 3-5-2018

General

We are aware that you have confidence in us. We therefore see it as our responsibility to protect your privacy. In this privacy statement, we will let you know, among other things, what information we collect and why we collect this data.

This privacy statement applies to the services of Frontier. By using this website you accept our privacy policy.

Personal data

Personal data is data that can be used to identify your identity.

When you sign up for the Peplink partner network, we ask you to provide personal information. This information is only used to log you in and to contact you. The legal basis for the processing of these personal data is the legitimate interest. The legitimate interest is that the processing of personal data makes it possible for persons to register for the Peplink partner network and that they can be contacted to answer any questions.

The data is stored on Frontier's own secure servers or those of a third party. We will not combine this information with other personal information we have.

You are not obliged to release your personal data, but we would like to point out that the provision of certain services becomes impossible when you refuse the processing of personal data.

Communication

When you send e-mail or other messages to us, we may keep those messages. This makes it possible to process your questions and answer your requests. The data is stored on secure servers or those of a third party. We will not combine this information with other personal information we have.

Purposes of data processing

The personal data that we process from you are only used for the following purposes:

- To register for the Peplink Partner network;
- To be able to contact you;
- Sending newsletters, promotion and promotions based on your explicit prior consent¹;

¹ *If you are already included in our mailing list for receiving marketing material, your data may be used by us for sending marketing, products and / or services. You can withdraw this permission at any time by clicking on the unsubscribe link at the bottom of each promotional e-mail message.*

- The delivery and invoicing of products or services ordered by you

We do not collect or use information for purposes other than the purposes described in this privacy statement, unless we have obtained your consent in advance.

Duration of processing

Your personal data is stored and processed by us for a period that is necessary for the purpose of the processing, which may be related to the nature of our relationship to you.

Your rights as a data subject

The privacy legislation gives you a number of rights. We are happy to inform you about this. You can exercise your rights by contacting us via the e-mail address displayed on this website or via the contact form.

Right of access and inspection:

You have the right to request free access to your personal data at any time and the use we make of your personal data.

Right of improvement, deletion and limitation:

You always have the right to ask us to correct, supplement or delete your personal data. You may also request to limit the processing of your personal data. However, it is important to realize that with a request for the removal of your personal data, certain services and / or products can no longer be delivered.

Right of objection:

The privacy legislation gives you the right of objection against the processing of your personal data for serious and legitimate reasons. In addition, you always have the right to oppose the use of personal data for direct marketing purposes; you do not need to state any reasons for this.

Right of data transfer:

You have the right to obtain your Personal Data in a normal and readable form and / or to transfer it to other responsible persons.

Right of withdrawal of your permission:

Insofar as the processing is based on your prior consent, you have the right to withdraw that permission.

Right to complain:

If you have a complaint about privacy violation, we would like to hear from you. We try to find a solution with you as quickly and as well as possible. If you are dissatisfied, please contact us by telephone or in writing. You also have the right to file a complaint with the Dutch Data Protection Authority, based in The Hague.

Share data with others?

Your personal data is not shared with third parties without your consent. Should this be necessary or desirable, we will ask you for permission to forward your data to other companies or bodies. When passing on your data to third parties, we will do everything we can to guarantee an equivalent level of protection, for example by having our contract partners sign confidentiality statements in line with the content of this privacy statement.

In rare cases, we may have to release your personal data without your permission, for example on the basis of a court order or to comply with other mandatory laws and regulations. Frontier will make reasonable efforts to inform you in advance.

The internal processing of your data is done by employees who are obliged to confidentiality. Data is processed on the Frontier server. It is possible that a part is stored on the Frontier America server. Frontier America offers the same protection as Frontier bv.

liability

We have taken security measures to protect your personal data, such that these measures are reasonable in relation to the risk of loss or falsification of personal data. Should a situation arise in which your data are processed in an unauthorized manner or by unauthorized persons, we would like to hear it as soon as possible so that we can take measures and limit damage.

Under no circumstances can Frontier be held liable for damage (direct or indirect) resulting from incorrect or unlawful use by a third party of your personal data.

You must always comply with the safety regulations for the protection of your own equipment and internet connection, among other things by preventing any unauthorized access to your login. You are and remain responsible for the use of your computer, IP address and identification data, and also for the confidentiality thereof.

Social media

Social Media is included on our website. These work through pieces of code that come from them. By means of this code cookies are placed that can be read by these companies. For the cookies, which the social media parties place and the possible data they collect, we refer to the statements that these parties give on their own websites (eg Facebook). Note that these statements can change regularly.

Changes

This privacy statement is tailored to the services of Frontier. Any adjustments and / or changes to our services may result in changes to this privacy statement. It is therefore advisable to consult this privacy statement on a regular basis and if you have questions about your privacy you can always contact us.

DISCLAIMER

Our website provides information about our company or about content topics or our services / products. Such publicly accessible information is not intended as advice in concrete situations, however we carefully prepare our information. We accept no liability for the inaccuracy and incompleteness of the information provided on this website. References to other websites or information sources that are not maintained by us are purely informative. We can not guarantee the content and functioning thereof, nor the quality of any products and / or services offered on it.

Questions and feedback

We regularly check whether we comply with this privacy statement. If you have any questions about this Privacy Statement, please contact us:

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